



Tamworth Co-op installs NCR PoS

Tamworth Co-operative Society is installing NCR PoS solutions at 13 of its food stores.

The rollout provides the retailer with more flexibility, taking up less counter space and providing greater scope for future expansion. Upgrades can also be carried out far easier, incorporating hard disk drives and flash memory that can be quickly replaced, reducing business disruption and the cost of an engineer.

The total solution comprises NCR RealPoS 80c terminals with NCR Dynakey cashier interface – which has dynamic keys that change functionality, helping to reduce training time and improve productivity – NCR RealScan bioptic scanner/scales and NCR customer displays and receipt printers. NCR RealPartner, CSM Solutions, is also supplying NCR's Advanced Store@Retail, an open, flexible PoS application that helps retailers to improve operational efficiency and customer satisfaction.

CSM is providing the Co-op with complete installation and training services as well as ongoing maintenance. This includes an eight hour response time for on-site-call-outs.

As well as its food stores, the retailer also offers funeral, travel and electrical services.

Retail Systems – Volume 9, Issue 6 - October/November 2005

