



Dollar Financial UK Ltd benefit from integrated

Payroll Management

Dollar Financial UK Ltd, are part of an international consumer financial services company DFG, Inc. with over 900 store locations in the US, Canada, and the UK. DFG, Inc. are the operator of the second largest cheque cashing network in North America serving the needs of consumers under-served by traditional banking. The companies mission is to be the premier provider of diversified financial services focused on the asset limited, income constrained population.

In the UK, Dollar Financial UK's cheque cashing stores operate under the Money Shop brand and provide a broad range of financial products and services to its customers at convenient locations with extended operating hours. All customers typically use the Money Shop to cash a variety of cheques such as: wages, loans & personal, often utilising one or more of the additional financial services available at most locations including: Cash 'til Payday, Installment Loans, Cash lent on gold & jewellery, a pawnbroking service, Foreign Exchange, Worldwide Phone Cards and Insurance.

Having over 500 employees in the UK, Dollar Financial made the decision in 2002 to bring their payroll service 'in house' instead of continuing with their existing bureau service, selecting **csmascent** Payroll from CSM Solutions.

The reasons behind this decision were three fold; firstly to reduce their year on year payroll services costs, secondly to bring control of their monthly payroll in-house and thirdly to implement a payroll system that seamlessly interfaces to their strategically chosen financial management system i.e. Microsoft Business Solutions Great Plains Edition.

With options of complete integration with existing systems, **csmascent** for the Enterprise is a proven application that combines all the advantages of a packaged solution whilst retaining enough flexibility to cater for unique payroll requirements. The application has been built to adopt strict Microsoft standards and following Microsoft's recommendation; Dollar Financial UK Ltd approached CSM Solutions to request an evaluation of the Payroll System. Following a successful evaluation Dollar then made the decision to migrate to the **csmascent** System and engaged CSM as the system implementer. The decision to use CSM was also strongly influenced by CSM's significant experience of implementing a number of payroll systems over many years.

CSM set about working closely with Dollar to initially assist them to understand their payroll needs and develop their payroll requirement specification. Once these requirements were agreed CSM initiated the process of jointly planning and implementation of the new **csmascent** Payroll System taking account Dollar's migration, integration, training, reconciliation and support needs.

csmascent Payroll for the Enterprise is designed to offer a powerful Payroll Management and Administration Solution. Designed with ease of use in mind it offers the levels of sophistication and flexibility to support today's complex working patterns and to keep pace with the latest legislation. Integration with Finance, Accounting, Human Resources, Business Management as well as third party systems support organisations seeking to manage an integrated Payroll with extremely efficient processes.

Dollar Financial claim that by choosing to implement the **csmascent** Payroll System they now have a payroll system that costs less to purchase and implement than their previous year's bureau service costs, is now fully under Dollar's control, and provides them with significant in-house reporting and exporting capabilities, which in the past, had to be purchased, at no small cost, from their bureau service provider. Dollar Financial expressed complete satisfaction with the programme methodology adopted by CSM designed to ensure that CSM's delivered solution exactly matches the customer expectations. Furthermore Dollar greatly appreciated CSM's professional approach and the expert advice provided in assisting them in determining their payroll requirements, all of which they consider led to a very successful implementation in terms of cost, time scales and customer satisfaction.



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