



**News Release**  
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## **Self-Checkout Proves a Hit with Channel Islands Co-op Customers**

***A quarter of all transactions are going through NCR FastLane units***

**LONDON** - NCR Corporation (NYSE: NCR) today announced that its NCR FastLane™ self-checkouts have proven a hit with Channel Islands Co-operative customers with a quarter of all transactions going through their self-checkout units in five Co-op stores across the Channel Islands. Using the technology customers can scan, pack and pay for their groceries themselves.

The installations contracted with NCR RealPartner CSM Retail Solutions are deployed in Channel Islands Co-op's large (Grand Marché) and small (Locale) format stores. Each store has installed a "cluster" of four self-checkouts with one attendant station.

Jim Hopley, Channel Islands Co-op retail controller comments on the popularity of self-checkout among staff and customers, "Our customers in both our larger and smaller format stores have really taken to self-checkout. Users and non-users of self-checkout see benefits in the technology."

NCR self-checkout are installed in five of Channel Island Co-op's 13 stores, including Grand Marché St Martins and St Sampson Locale in Guernsey and Grand Marché St Peter, Grand Marché St. Helier and Charing Cross Locale stores in Jersey.

Alberto Camuri, NCR's vice president for Retail Solutions in Europe, the Middle East and Africa said, "Retailers see immediate benefits from NCR FastLane as it reduces labour needs at the checkout, resulting in a clear return on investment. This is critical to retailers especially in areas of full employment and high labour costs such as the Channel Islands. In addition self-service technology significantly improves customer service levels by reducing queuing and increasing staff availability elsewhere in the store."



#### ***About CSM Retail Solutions***

CSM Retail Solutions (CSM) is NCR's Premier retail partner within the UK. Since CSM was formed, in 1993, it has worked closely with NCR resulting in a significant retail customer base across a variety of vertical retail sectors. In addition, CSM's portfolio includes the provision and support of financial management and payroll solutions across all industry sectors. CSM also specialise in providing a comprehensive technology consultancy service, offering infrastructure and networking solutions and a hardware provision, which includes NCR server products.



#### ***About NCR Corporation***

NCR Corporation (NYSE: NCR) is a leading global technology company helping businesses build stronger relationships with their customers. NCR's Teradata® data warehouses, ATMs, retail systems, self-service solutions and IT services provide Relationship Technology™ that maximizes the value of customer interactions and helps organizations create a stronger competitive position. Based in Dayton, Ohio, NCR employs approximately 28,400 people worldwide.

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